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QUARTERLY MONITORING OF WRITE OFFS – 1ST APRIL 2013 – 30TH SEPTEMBER 2013

| Relevant Portfolio Holder | Councillor Hollingworth |
|----------------------------|--|
| Portfolio Holder Consulted | Yes |
| Relevant Head of Service | Amanda de Warr, Head of Customer Access and Financial Support |
| Wards Affected | All |

1. <u>SUMMARY OF PROPOSALS</u>

1.1 This report summarises the write off of debts during the first two quarters of 2013/14 along with the profile and level of outstanding debt.

2. <u>RECOMMENDATIONS</u>

That subject to any comments, the Overview & Scrutiny Board note the contents of the report.

3. KEY ISSUES

- 3.1. The current Write Off Policy requires officers to report to members the actual level of write offs and the profile of outstanding debt.
- 3.2. The current bad debts provisions are as follows:

| | £ |
|----------------|---------|
| Council Tax | 139,268 |
| NDR | 19,488 |
| Sundry Debtors | 43,987 |
| Total | 202,743 |

Financial Implications

- 3.3 Details of written off debts during the period for Council Tax, Non Domestic Rates, and Sundry Debts, including a break down of the number of debtors, and Overpaid Housing Benefit are attached at Appendix 1. A total of £265,102 of unrecoverable debt was written off during the first two quarters of 2013/14.
- 3.4 An age profile of the outstanding debts at the end of each quarter is attached at Appendix 2. The data for the same periods in 2012/13 are provided for comparative purposes. The outstanding debt at the end of the first quarter is higher than in the following quarter due to the timing of the garden waste collection service invoicing.
- 3.5 An analysis of Council Tax and Non Domestic Rates arrears is attached at Appendix 3. It is important to note that the outstanding arrears reduce

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over the course of the year and therefore figures for 2013/14 cannot be presented until after the end of the financial year.

- As from the 1st April 2013 the local authority is required to make 3.6 arrangements for the way in which it accounts for bad debt provision for Non Domestic Rates. Prior to this date Non Domestic rates were collected on behalf of Central Government and redistributed back to local authorities after taking this into account. These arrangements are not due to be completed until the end of the current fiscal period, therefore the financial implications cannot be fully stated at this time. The amount shown above accounts for costs only.
- 3.7 It is not possible to state in this quarter whether or not the Council Tax provision is adequate and the financial implications cannot be fully stated until quarter 4.

Legal Implications

3.8 There are no legal implications.

Service / Operational Implications

3.9 No direct implications.

Customer / Equalities and Diversity Implications

3.10. No direct implications.

4. **RISK MANAGEMENT**

4.1 No specific risks identified.

5. APPENDICES

Appendix 1- Write offs 1st April 2013 – 30th September 2013 Appendix 2- Aged Debt Profile for Sundry Debts Arrears as at 30th September 2013 Appendix 3 - Council Tax and Non Domestic Rates Arrears Analysis

6. **BACKGROUND PAPERS**

There are no background papers with this report.

AUTHORS OF REPORT

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|---------|-------------------------------|-----------------|
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Appendix 1

Write Offs of Council Tax and Non-Domestic Rates 1st April 2013 – 30th September 2013

| Council Tax | Amount (£) | Number of Accounts |
|-----------------------------|------------|-----------------------|
| Gone away | 45,405.90 | 139 |
| Deceased no funds in estate | 98.16 | 1 |
| Bankruptcy | 3,779.84 | 8 |
| Write Of Credit | -11,348.94 | 76 |
| Statue Barred | 8,295.65 | 18 |
| Uneconomical to pursue | 20,068.80 | 95 |
| Outside Jurisdiction | 531.95 | 1 |
| Small Balance | | 0 |
| Other | 1,210.06 | 6 |
| Costs written off | 7,635.00 | 136 |
| | 74,692.58 | 480 |

| | | Number of |
|----------------------------|------------|-----------|
| NDR | Amount (£) | Accounts |
| Gone away | | |
| Company dissolved | 35,854.06 | 10 |
| Bankruptcy | 2,110.37 | 1 |
| Liquidation | 99,959.62 | 54 |
| In Administration | 292.68 | 3 |
| Ceased Trading – no assets | 72.90 | 1 |
| Statue Barred | | |
| Uneconomical to pursue | | |
| Small Balance | 7.20 | 9 |
| Other | | |
| Costs written off | 3,080.00 | 35 |
| | 141,303.93 | 113 |

Write Offs of Sundry Debtors - 1st April 2013 to 30th Sept 2013

| Sundry Deb | ts | Amount (£) | Number of Invoices |
|------------|-----------------------------------|------------|-----------------------|
| GA | Gone Away | 2,457 | 7 |
| LB | Liquidation/Bankrupt | 0 | 0 |
| NFAV | / No further Action due to value | | 123 |
| D | Deceased | 0 | 0 |
| AWO | Auto write off under £1.00 | 16 | 17 |
| LA | Legal Advised Write Off | 0 | 0 |
| PPAW | Part paid advised Write Off 1,8 | | 17 |
| OP | OP Overpaid no forwarding address | | 36 |
| | | 9,510 | 200 |

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Write off of Overpaid Housing Benefit – 1st April 2013 to 30th September 2013

| Housing Benefit Write Offs April May June 2013/2014 | Amount | No. of cases |
|--|------------|--------------|
| Reason | | |
| Bankruptcy | £1,792.99 | 2 |
| Not reasonable to recover | £40.00 | 1 |
| Uneconomical to recover | £2,050.43 | 12 |
| Cannot trace | £3,117.25 | 5 |
| Old debt-recovery options ex | £11,480.61 | 8 |
| Total Amount WO | £19,030.88 | 30 |
| | | |

| Housing Benefit Write Offs July, August, September 2013/2014 Reason | Amount | No. of Cases |
|---|------------|--------------|
| Deceased | £168.18 | 2 |
| Bankruptcy | £83.10 | 1 |
| Not reasonable to recover | £364.52 | 1 |
| Uneconomical to recover | £3,891.45 | 17 |
| Cannot trace | £9,032.12 | 10 |
| No prospect of recovery | | |
| Old debt-recovery options ex | £6,418.62 | 7 |
| In prison | £606.91 | 2 |
| Total Amount WO | £20,564.90 | 40 |

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Appendix 2

Aged Debt profile for Sundry Debts - 1st April 2013 to 30th Sept 2013

| Age | As at 30 th Jun 2013 | As at 30 th Jun 2012 |
|--------------|------------------------------------|------------------------------------|
| 1 – 30 days | 325,541 | 195,341 |
| 31 - 60 days | 111,331 | 29,289 |
| 61 – 90 days | 7,621 | 181,229 |
| 90 days + | 151,656 | 122,197 |
| Total | 596,149 | 528,056 |

| Age | As at 30 th Sept 2012 | As at 30 th Sept 2013 |
|--------------|-------------------------------------|-------------------------------------|
| 1 – 30 days | 284,152 | 307,507 |
| 31 - 60 days | 19,102 | 47,139 |
| 61 – 90 days | 13,622 | 5,126 |
| 90 days + | 92,443 | 128,772 |
| Total | 409,319 | 488,544 |

BROMSGROVE DISTRICT COUNCIL

Overview & Scrutiny Board

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Appendix 3

Council Tax Arrears

| Council Tax Arrears Analysis | | | |
|------------------------------|------------|------------|--------------|
| | Q1 | Q2 | |
| | Total | Total | Annual debit |
| Year | £ | £ | £ |
| 1999/00 | 8905.86 | 8043.67 | 25,836,407 |
| 2000/01 | 16978.62 | 16658.65 | 26,419,700 |
| 2001/02 | 26124.45 | 26110.82 | 29,487,929 |
| 2002/03 | 38213.05 | 38205.06 | 35,962,692 |
| 2003/04 | 36708.52 | 36468.84 | 40,922,548 |
| 2004/05 | 41447.39 | 41182.81 | 41,770,011 |
| 2005/06 | 83102.67 | 77608.95 | 44,059,868 |
| 2006/07 | 109176.15 | 99127.96 | 46,683,333 |
| 2007/08 | 102073.74 | 98109.78 | 49,061,780 |
| 2008/09 | 104700.60 | 99899.96 | 51,592,006 |
| 2009/10 | 114022.22 | 107346.37 | 53,577,097 |
| 2010/11 | 183899.43 | 173169.55 | 55,298,276 |
| 2011/12 | 274388.71 | 254535.10 | 55,399,069 |
| 2012/13 | 558,172.76 | 453,510.99 | 55,882,474 |

Non Domestic Rates Arrears

| Non Domestic Rates Arrears Analysis | | | |
|-------------------------------------|-----------|-----------|--------------|
| | Q1 | Q2 | |
| | Total | Total | Annual Debit |
| Year | £ | £ | £ |
| 2000/01 | 1442.12 | 1949.52 | 17,415,978 |
| 2001/02 | 1104.19 | 2567.25 | 17,232,868 |
| 2002/03 | 1018.23 | 1728.14 | 17,175,162 |
| 2003/04 | 211.80 | 211.80 | 17,345,890 |
| 2004/05 | 140.83 | 140.83 | 17,854,642 |
| 2005/06 | 11175.23 | 11175.23 | 18,803,202 |
| 2006/07 | 15941.64 | 16219.71 | 19,823,744 |
| 2007/08 | 12516.69 | 6111.44 | 20,822,010 |
| 2008/09 | 36523.87 | 41120.90 | 23,586,234 |
| 2009/10` | 91602.30 | 80340.45 | 23,829,603 |
| 2010/11 | 92730.58 | 70437.54 | 23,233,864 |
| 2011/12 | 180722.33 | 145560.22 | 25,205,206 |
| 2012/13 | 527488.09 | 395658.41 | 26,984,821 |